Government of Chhattisgarh
Department of Higher Education
(BPL Scholarship Division)

FREQUENTLY ASKED QUESTIONS (FAQ)
What are the eligibility criteria for applying the “BPL Scholarship Scheme”?
Eligible for BPL Scholarship if:-
Student is studying in any Government college of Chhattisgarh, under Higher Education.
Student’s guardian must have BPL card.
Student is not getting benefit of any other scholarship scheme.
Student passes the annual examination in first attempt.
Student’s attendance is not shortening.

What is the rate of scholarship under the Scheme?
The rate of scholarship is Rs.500/- per month for post graduate level students and Rs.300/- per month for Graduate level students.

What is the duration of scholarships and criteria for renewal under the scheme?
Up to 20 months for post graduate level students and, up to 30 months for Graduate level students.

What is the methodology for disbursement of scholarship under the Scheme?
Scholarship is disbursed through Direct Benefit Transfer (DBT) mode

What precautions are to be exercised while selecting the institution from the drop-down menu?
While selecting the Institute, where he/she is studying, in the circumstances of having common/matching name of institutions, student need to ascertain the right institute by AISHE code assigned to all institutions. Clicking the FINAL SUBMIT button, after incorrect selection of institution shall lead to non-verification of applications by the institution, which cannot be corrected thereafter and such grievance will not be entertained.

What are the documents that are required to be uploaded for applying and verification?
No documents are required to be uploaded at the time of online application, on the National Scholarship Portal. However, copy of documents such as must be kept ready which would be required at the time of verification by the institutions.

What instructions should be followed by student while filling up Bank Account details?
- The bank account should be in the student’s name.
- Students must select their bank/branch name carefully from the drop down list.
- Thereafter the complete account number and IFSC code must be entered correctly (take care of ‘0’- zero and ‘o’- alphabet). Any variation in the bank account number and IFSC code will be subject to rejection.
- Bank Account holder must check their ‘Know your Customer’ (KYC) status from bank and if required the KYC must be done for successful transaction of scholarship amount.
- Bank Account must be operational /active.
- Bank Account must be preferably in any Nationalized Bank with core banking facility.
- Facility to update bank account details shall be provided only once, which can be at any stage after submission of application by the student.
Can I edit the information already saved and up to what time?
You can edit the information till final submission of the online application. After final submission of application, information can only be edited when your application is marked as defected at the verification level.

Which fields I can edit?
You can edit all details except the details entered in “Personal Details” tab. It may be noted that once you click on “Confirm and Submit” button your application will be forwarded to the next level and then you cannot edit further.

Do I have to fill up the online application in one sitting?
No. You can fill the online application in many sittings, until you are satisfied that you have entered all desirable fields correctly. The software provides facility to save your application at every stage until you click on ‘Confirm & Submit’ button.

What is a Temporary ID?
Temporary ID (TID) is only a reference number provided to the applicants as a token of their registration in the online database.

Is there any Permanent ID?
Yes. A Permanent ID (PID) will be provided to the candidate once his/her application is submitted online. It will be conveyed to candidates through SMS and e-mail. Students should remember their PID as it will be required at the time of renewal application. Receipt of PID does not guarantee award of scholarship.

What should I do if I forget my Temporary ID/Permanent ID?
The process of re-collection of the Temporary/Permanent id is given as below:
“Student login-->Forgot Registration Details?” then enter the basic fields accordingly and click on the button “Get Registration details”.

How should I check the status of my application online?
You have to login under the option ‘Student Login’ by entering your Permanent ID and Password. After login, you will be able to view the option ‘Check Your Status’. Under this option you can check your online application status.

Where to lodge complaints/queries/grievances regarding scholarship application?
Technical complaints regarding working of the portal/processing of online application/verification status, etc. may be addressed to the Helpdesk of National Scholarship Portal.
Responsibilities of Colleges

- Appoint Nodal Officer to look after the work of verification on National Scholarship Portal. Get him registered on the NSP portals.
- Must verify all the application within the permitted time period.
- Under the BPL Scholarship Scheme for College Students, colleges only has to check whether details fill by applicant is true or not. If found ok then Nodal Officer can verified it. If some correction is need then application form can be marked as defected. If the applicant is not genuine student of Institution/College/University then his/her application can be rejected.
- Must maintain the records of supporting documents provided by the applicant